



2003-2004 Highlights

LIBRARY FACTS

Number of books: 142,621
 Number of Videos/DVDs: 8665
 Number of Databases/indexes: 48

Top three databases used: Searches
 Academic Search Elite 246,648
 Expanded Academic 223,321
 PsycInfo 134,681

CONTACT INFO

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Borrower Services vacant

Collections Susan Ashcroft
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Electronic Resources Jean Cockburn
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Information Literacy Sandra Hochstein
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Information Technology Debra Flewelling
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Instructional Services Patti Romanko
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Reference Services Mary Matthews
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Serials/Computer Services Christian Guillou
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Technical Services/Systems Gretchen Goertz
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Web Development Dianne Hewitt
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WEBPAGE

<http://library.douglas.bc.ca/>



New Westminster Campus
8th Avenue Entrance



Pinetree Way entrance of the David Lam Campus

People

After many years, the Douglas College Libraries have seen two major changes in faculty. Firstly Penny Swanson, long time Technical Services Librarian, moved to Simon Fraser University. She has been ably replaced by Gretchen Goertz. Joan Wenman, Print Collections Librarian opted to take early retirement and will be replaced by Susan Ashcroft. A search is underway for a new full time Librarian to be responsible for Borrower Services. Penny and Joan will be missed both for their contribution to Learning Resources and their many associations within the College Community.

In Library Staffing, Laurette Walsh, Acquisitions Assistant in Technical Services and Jannine Grant, Instructional Services Assistant are both on maternity leave and are being replaced, respectively, by Ollie Kachmar and Jennifer Matthews.

Resources & Equipment

A reclassification project, from the National Library of Medicine scheme to Library of Congress classification, saw over 14,000 books and videos reclassified and then moved appropriately within the stacks at the two campuses.

The first self-check unit was installed at the New Westminster Campus Library.

In March/April 2004 some reference resources were reallocated from New Westminster to the David Lam library to allow for the addition of 24 student use computers, including six installed in a new mini Electronic Library Facility (ELF) at the New Westminster library. As well, six additional student use computers installed at David Lam.

2003–2004 Highlights

Collections

The book collection continues to be a well used resource at the Libraries with an ongoing overall increase in the circulation. The same is true for Audio Visual materials.

There was a major increase in resource usage with the electronic databases and access to other electronic material via the Library Webpage.

A considerable increase in the inhouse usage of videos at the David Lam Campus is due to their relocating to a more visible area of the library.

Inter-library loans showed a 22% increase in items borrowed from other libraries. Douglas College lending to other libraries increased by 7%.

Trends and Changes

A Communications strategy for Learning Resources was developed this year by Jean Cockburn. An important part of this strategy has been to institute Faculty Liaison Librarians. Since January 2004, at least one visit has been made to each Departmental Faculty meeting by a librarian. Feedback has been positive and this project will be continued.

Another important marketing milestone was attained in March 2004 when the Douglas College Employee Library Guide was printed and distributed throughout the College. Dianne Hewitt developed the Guide through consultation with colleagues and assistance from the Communications and Marketing Office.

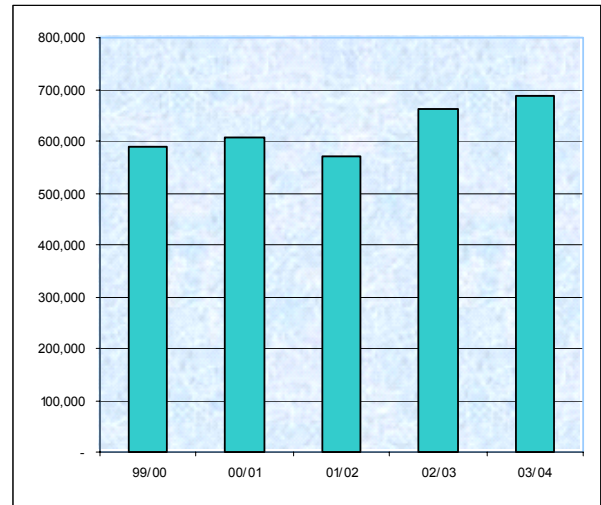
We now have a Student Guide to the Libraries, the new Employee Library Guide, as well as detailed on-line information for faculty, ranging from the new Acquisitions List, updated monthly at <http://library.douglas.bc.ca/FTS.html>, to on-line forms and e-mail access to various booking services, whether an instructional session needs to be booked or video booked for a class, <http://library.douglas.bc.ca/instruct.html>.



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Five Year Gate Count Trend From Quick Facts 2003-2004



Another new feature this year has been the use of Virtual Reference software. The Library successfully obtained college innovation funding to purchase Question Point. Debra Flewelling and Mary Matthews have been developing this project, and, together with other librarians, they have been providing virtual reference service to students.



The Japanese Water Garden
at the Bill Hughes Family Library
New Westminster Campus

Carole Compton-Smith
Director, Learning Resources
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